Melbourne Royal Show – #PawPatrolFamilyHoliday Competition

Terms & Conditions

1. Promoter
   The Promoter of this competition is The Royal Agricultural Society of Victoria Limited (ABN 66 006 728 785), trading as Melbourne Royal, located at Melbourne Showgrounds, Epsom Road, Ascot Vale VIC 3032.
2. Eligibility

- Entry is open to permanent Australian residents of Victoria only.
- Entrants must be eighteen (18) years of age or older at the time of entry.
- Entrants must be individuals and not companies or organisations. Employees, contractors, directors, board members, committee members and immediate family members of the Promoter, and any person or entity directly associated with the administration of the Competition, are not eligible to enter.
- The Promoter reserves the right to verify the eligibility of entrants and the validity of entries and to disqualify any entrant who, in the Promoter's reasonable opinion, has breached these Terms and Conditions or provided false or misleading information.
- Entrants must be able to accept and use the Prize in its entirety. If the selected entrant is unable to accept the Prize, the Promoter reserves the right to deem the entrant ineligible and select an alternative winner in accordance with these Terms and Conditions.

3. Competition Period

- The Competition opens at 9:00am on Wednesday 23 September 2026 and closes at 3:59pm on Sunday 4 October 2026 ("Competition Period"). All times are Melbourne time. Entries received outside the Competition Period will not be accepted.

4. How to Enter

- To enter the Competition, eligible individuals must purchase a Family Ticket to the Melbourne Royal Show during the Competition Period.
- Each valid Family Ticket purchased constitutes one (1) entry into the prize draw.
- There is no limit on the number of entries per person. Each additional eligible Family Ticket purchased during the Competition Period will constitute an additional entry.
- Entries are deemed to be received at the time the qualifying purchase is recorded by the Promoter.

5. Prize

- One (1) winner will receive an all-expenses-paid PAW Patrol Family Holiday to the Gold Coast, which includes:

  One (1) Flight Centre voucher valued at $5,000;

  One (1) accommodation voucher valued at $2,500;

  $500 contribution towards out-of-pocket travel expenses, including transfers;

  $1,000 spending money; and

  Entry for the winner and their family to Warner Bros. Movie World, Sea World, Wet'n'Wild Gold Coast and Paradise Country by way of 4-Park Passes.

- The 4-Park Passes provide unlimited entry to Warner Bros. Movie World, Sea World, Wet'n'Wild Gold Coast and Paradise Country for 12 months from first use, subject to the terms and conditions of the pass provider. The 4-Park Passes do not include entry to after-hours or separately ticketed events.
- The 4-Park Pass gift codes must be redeemed by 31 May 2027. Following redemption, the 4-Park Passes must be presented for first use within three (3) months of the date of issue. The 12-month validity period commences from the date of first use.

- The 4-Park Passes are non-refundable, non-transferable, cannot be resold and cannot be redeemed for cash.
- The total prize pool value is AUD $10,000.
- The Prize is non-transferable and cannot be exchanged, transferred or redeemed for cash or any other alternative.
- The Prize must be taken as offered and cannot be varied.
- Any costs and expenses associated with redeeming, booking or using the Prize that are not expressly stated as being included in the Prize description are the responsibility of the winner. These may include, but are not limited to, travel insurance, meals, upgrades, incidental expenses, additional accommodation costs and personal spending.
- The winner and their travelling companions are responsible for ensuring they have any required travel documentation and satisfy all applicable travel and entry requirements.
- If any element of the Prize becomes unavailable for any reason beyond the Promoter's reasonable control, the Promoter reserves the right to substitute that element with a prize of equal or greater value, subject to any applicable laws.
- The Promoter accepts no responsibility if the winner is unable to redeem, book or use any part of the Prize.
- All voucher and ticket terms and conditions imposed by the respective providers will apply.
- Any costs associated with attending the Melbourne Royal Show, other than those expressly included in the purchased Family Ticket, are the responsibility of the entrant.

6. Winner Selection & Notification

- The winner will be selected at random from all eligible entries received during the Competition Period.
- The draw will take place on Monday 19 October 2026 at Melbourne Showgrounds.
- The winner will be contacted using the contact details provided at the time of Family Ticket purchase.
- The winner's first and last name will be published on Melbourne Royal's website: https://royalshow.com.au/paw-patrol-holiday. In addition, the winner's first name, surname initial and suburb may be published on Melbourne Royal's social media channels.
- The winner must respond within five (5) business days of being notified to claim the Prize.
- If the winner cannot be contacted, is deemed ineligible, or fails to claim the Prize within five (5) business days of notification, the Prize will be forfeited and the Promoter reserves the right to select an alternative winner from the remaining eligible entries.
- Any alternative winner will be notified using the contact details provided at the time of entry and may be published on Melbourne Royal's website and/or social media channels.
- The Prize will be delivered electronically, posted to the winner, or otherwise arranged by the Promoter, depending on the nature of the Prize components.
- The Promoter accepts no responsibility for any Prize that is lost, delayed or damaged after it has been dispatched to the winner.

7. Use of Entries

- By entering the Competition, entrants consent to the Promoter collecting, storing and using their personal information for the purposes of:
  - conducting the Competition;
  - administering the prize draw;
  - contacting entrants and the winner; and
  - fulfilling and delivering the prize.
- The Promoter will handle all personal information in accordance with its Privacy Policy.
- If selected as the winner, the winner agrees to participate in reasonable promotional activities related to the Competition if requested by the Promoter.

- The winner consents to the Promoter using their: name, image, likeness, photograph; and suburb of residence, in publicity, advertising and promotional materials relating to the Competition or the prize.
- Such use may occur in any media format and without additional compensation, notification or permission from the winner, except where prohibited by law.
- The Promoter may use the winner's details and promotional materials for a reasonable period following the prize draw.

8. General Conditions

- The Promoter reserves the right to verify the validity of entries and entrants and to disqualify any entrant who tampers with the entry process or submits an entry that is not in accordance with these Terms and Conditions.
- The Promoter reserves the right to disqualify any entrant who provides false, misleading or fraudulent information.
- The Promoter accepts no responsibility for any late, lost, incomplete, incorrectly submitted or misdirected entries.
- If, for any reason, this Competition is unable to operate as planned, including due to technical failures, unauthorised intervention, fraud or causes beyond the Promoter's reasonable control, the Promoter reserves the right to cancel, modify, suspend or terminate the Competition, subject to applicable laws.
- The Promoter's decision in relation to all aspects of the Competition is final and no correspondence will be entered into.
- The Prize is subject to the terms and conditions of any third-party supplier, including but not limited to Flight Centre, accommodation providers and theme park operators.
- To the extent permitted by law, the Promoter shall not be liable for any loss, damage, personal injury or expense suffered or incurred by an entrant in connection with the Competition or the acceptance and use of the Prize.
- Nothing in these Terms and Conditions limits, excludes or modifies any rights or remedies that cannot be excluded under the Australian Consumer Law.

9. Privacy

- Personal information is collected by the Promoter for the purposes of administering and conducting the Competition, including verifying eligibility, contacting entrants and the winner, and awarding the Prize.
- Personal information will be handled in accordance with the Promoter's Privacy Policy, available at melbourneroyal.com.au.
- By entering the Competition, entrants consent to the collection, use and disclosure of their personal information as reasonably necessary for the administration of the Competition and the awarding of the Prize.
- The winner's personal information may be disclosed to third-party suppliers involved in providing the Prize, including travel, accommodation and entertainment providers, to facilitate prize fulfilment.

By purchasing an eligible Family Ticket and participating in the Competition, entrants are deemed to have accepted and agreed to be bound by these Terms and Conditions and the Promoter's Privacy Policy.